

Privacy Notice



On the 25th May 2018 the UK produced its third generation of data protection law. This is the same date as the General Data Protection Regulation, GDPR, was launched throughout the European Union, EU.

Following the end of the transition period, the UK's data protection regimes are now contained in:

- The Data Protection Act 2018, and
- The UK General Data Protection Regulation (UK GDPR).

The new data protection law will apply the UK GDPR standards for the processing of data considered as "general data", this is data which is processed for a reason not involving law enforcement or national security. How organisations should process "general data" can be found at Part 2 of the new law.

The processing of data for law enforcement purposes can only be done by an organisation which is considered as a "competent authority". Law enforcement purposes are "the prevention, investigation, detection or prosecution of criminal offences or the execution of criminal penalties, including the safeguarding against and the prevention of threats to public security". The description of a "competent authority" is laid down in data protection law, and includes but is not limited to, organisations such as police forces, the Financial Conduct Authority and the Information Commissioner. How organisations should process data for "law enforcement purposes" can be found at Part 3 of the law.

This Privacy Notice explains how and why Durham Constabulary process your personal data, under Part 2, "general data" and Part 3 "law enforcement data" and the steps we take to keep your information safe. It also describes your rights in regard to your personal information and how to complain to the Information Commissioner if you have concerns as to how we have handled your data.

Who are we?

Durham Constabulary are a police force who has a responsibility for policing the Co Durham and Darlington area in the north east of England.

The Chief Constable of Durham Constabulary is the "Data Controller" and as such has overall responsibility for the lawful processing of all personal data processed by the force. She is assisted by the "Data Protection Officer" who provides advice and guidance in relation to data protection law. Our data protection registration number is Z4895895 which is renewed each year.

Privacy Notice



Processing under Part 2 - General Data

Why do we process your personal information, considered as general data?

Durham Constabulary process personal information for a variety of reason which are not related to law enforcement.

For example we process personal data for the following “lawful purposes” to;

- Assist us in meeting our “Legal Obligations” as employers,
- To manage “Contracts” with those who supply us with goods and services,
- To help us support those who we come into contact with, which can be done by obtaining their “Consent” (Consent is rarely obtained as consent is ephemeral and can be withdrawn at any point), or in the main due to our “Public Task” (any task in the public interest or a task supported by statutory legislation or powers), or due to our “Legitimate Interests”, this includes processes to improve the service we provide the public.
- To perform tasks which are considered as being in the “Public Interest”.

Whose personal information do we hold?

In order to carry out the purposes described above Durham Constabulary may obtain, use and disclose personal information relating to a wide variety of individuals including:

- Our staff (current and potential), officers (current and potential), volunteers, agents, temporary and casual workers;
- Suppliers,
- Complainants, correspondents, litigants and enquirers;
- Relatives, guardians and associates of the individual concerned;
- Advisers, consultants and other professional experts;
- Victims (current, past and potential);
- Former and potential members of staff, pensioners and beneficiaries.

What type of personal information do we process?

The type of personal information we hold will vary depending upon the reason you have had contact with us but it may include:

- Your name and address;
- Fingerprints, DNA or photograph;
- Family, lifestyle and social circumstances;
- Education and training details;
- Employment details;
- Financial details;
- Goods or services provided;
- Racial or ethnic origin;
- Political opinions;
- Religious or other beliefs of a similar nature;

Privacy Notice



- Trade union membership;
- Physical or mental health or condition;
- Sexual life;
- Offences and alleged offences;
- Criminal proceedings, outcomes and sentences;
- Sound and visual images;
- References to manual records or files;
- Information relating to safety and health;
- Complaint, incident, civil litigation and accident details

We will use the minimum amount of personal information necessary to fulfil a particular purpose. Your personal information may be held on a computer system, in a paper record such as in a physical file or a photograph.

Where do we get the personal information from?

To carry out the purposes we have described we may obtain personal information from a wide variety of sources, including:

- HM Revenue and Customs;
- Legal representatives; Solicitors; Courts;
- Voluntary sector organisations;
- Independent Office for Police Conduct;
- Her Majesty's Inspectorate of Constabulary;
- Auditors;
- Police and Crime Commissioners;
- Central government, governmental agencies and departments;
- Relatives, guardians or other persons associated with an individual;
- Current, past or prospective employers of the individual;
- Healthcare, social and welfare advisers or practitioners;
- Education, training establishments and examining bodies;
- Business associates and other professional advisors;
- Employees, officers and agents of Durham Constabulary;
- Suppliers, providers of goods or services;
- Persons making an enquiry or complaint;
- Financial organisations and advisors;
- Credit reference agencies;
- Survey and research organisations;
- Trade union, staff associations and professional bodies;
- Local government;
- Voluntary and charitable organisations;
- Ombudsmen and regulatory authorities;
- The media;

Privacy Notice



How do we handle your personal information?

We handle personal information according to the requirements of Part 2 of the UK Data Protection Act 2018, which applies the UK's General Data Protection Regulation, (UK GDPR), standards for the processing of data considered as "general data". Your personal information, held on our systems and in our files, is secure and is accessed by our staff, police officers, contractors and data processors working on our behalf and outsourced providers in accordance with their contract and volunteers when required to do so for a lawful purpose.

We will ensure that your personal information is handled fairly and lawfully. We will strive to ensure that any personal information used by us or on our behalf is of the highest quality in terms of accuracy, relevance, and adequacy, is not excessive and is kept as up to date as possible and is protected appropriately. We will regularly review to ensure it is still required and is lawful for us to continue to retain it and when no longer required for any purpose detailed in this notice, we will securely destroy it.

We will regularly review your data to ensure it is still required and we have a lawful purpose to continue to retain it. If there is no lawful purpose then your data will be securely destroyed.

We will respect your information rights under the Act.

Who do we share your personal information with?

To carry out the purposes described Durham Constabulary may disclose personal information to a wide variety of recipients including those from whom personal data is obtained. This may include:

- Support Services for Victims and Offenders;
- To bodies or individuals working on our behalf such as IT contractors; survey organisations or contracted data processors including Sancus for the 2020 Police Regulations Complaints process;
- Local government;
- Central government;
- Ombudsmen and regulatory authorities;
- The media;
- Health Care Providers;
- College of Policing

Disclosures of personal information are made on a case-by-case basis, only relevant information, specific to the purpose and circumstances, will be disclosed and with necessary controls in place.

In relation to the Force's Victim Surveys, these are telephone satisfaction i.e. genuine opinion surveys carried out under contract by an external social research agency (SMSR) on behalf of Durham Constabulary. These satisfaction surveys are genuine opinion surveys only and are not in any way market research surveys nor are they direct or indirect marketing surveys nor are they

Privacy Notice



promotional/advertising surveys. Further information in relation to the Victim Surveys can be found on the Force's website under Transparency Notice (<https://www.durham.police.uk/Information-Rights/Transparency.aspx>).

Durham Constabulary will also disclose personal information to other bodies or individuals when required to do so, this could be under an act of legislation, by a rule of law, or by court order. This may include:

- Disclosure and Barring Service;
- Child Maintenance Service;
- Children and Family Courts Services;
- Home Office;
- Courts;
- Any other Regulatory Body who can demonstrate that there is a legitimate purpose for the processing of your personal data.

Where you have provided your personal data to us for the purposes of the police constable recruitment process, your data, including biographical monitoring information, will be shared with the College of Policing. It will be stored on their secure network or within their Assessment Information Management System (AIMS).

From this information, your name, email address and candidate reference number will be uploaded to the new online assessment platform for constable recruitment and shared with the third party provider hosting the system in order to progress your application virtually.

Durham Constabulary may also disclose personal information on a discretionary basis for the purpose of, and in connection with, any legal proceedings or for obtaining legal advice.

How do we keep your personal information safe?

Durham Constabulary takes the security of all personal information under our control very seriously. We will comply with the relevant parts of the legislation relating to security, and seek to comply with the College of Policing Information Assurance authorised practice, and relevant parts of the ISO27001 Information Security Standard.

We will ensure that appropriate policy, training, technical and procedural measures are in place. These will include, but are not limited to, ensuring our buildings are secure and protected by adequate physical means. The areas restricted to our police officers, staff and partner agencies staff is only accessible by those holding the appropriate identification, and have legitimate reasons for entry. We carry out audits of our buildings security to ensure they are secure. Our systems meet appropriate industry and government security standards.

We carry out regular audits and inspections, to protect our manual and electronic information systems from data loss and misuse, and only permit access to them when there is a legitimate reason to do so.

Privacy Notice



Our standard operating procedures and policies contain strict guidelines as to what use may be made of any personal information contained within them. These procedures are reviewed regularly to ensure our security of information is kept up-to-date.

How long will you keep my personal information?

Durham Constabulary keeps your personal information as long as is necessary for the particular purpose or purposes for which it is held.

Records that contain your personal information processed for “general data” purposes will be managed in accordance with the Forces Retention Schedule.

What are my information rights?

A key area of change in the new Data Protection Act relates to individuals’ rights, the law refreshes existing rights by clarifying and extending them and introduces new rights.

However your information rights will be dependent on the reason why and how the data was collected and why it is being used.

Your information rights in relation to personal data considered as “general data” are:

Right to be Informed- This places an obligation upon Durham Constabulary to tell you how we obtain your personal information and describe how we will use, retain, store and who we may share it with. We have written this Privacy Notice to explain how we will use your personal information and tell you what your rights are under the legislation.

Right of Access - This is commonly known as subject access and is the right which allows you access to your personal data and supplementary information, however it is subject to certain restrictions.

Right to Request Rectification - You are entitled to have personal data rectified if it is inaccurate or incomplete.

Right to Erasure – The right to erasure is also known as ‘the right to be forgotten’. This right enables you to request the deletion or removal of personal data where there is no compelling reason for its continued processing.

Right to Restrict Processing - Individuals have a right to ‘block’ or suppress processing of personal data. When processing is restricted, organisations are permitted to store the personal data, but not further process it.

Right to Data Portability- The right to data portability allows you to obtain and reuse your personal data for your own purposes across different services.

Privacy Notice



Right to Object- Individuals have the right to object to:

- The processing of your personal data based on legitimate interests or the performance of a task in the public interest/exercise of official authority (including profiling);
- The processing of their personal data for direct marketing (including profiling); and
- The processing of their personal data for the purposes of scientific/historical research and statistics.

Rights Relating to Automated Decision Making - Automated individual decision making and profiling is a decision made by automated means without any human involvement.

Should you wish to learn more about your Information Rights or how to make Information Rights Request please click [here](#).

Privacy Notice



Processing under Part 3 Law Enforcement

Why do we process your personal information for law enforcement purposes?

Durham Constabulary have a statutory duty to uphold the law, prevent crime, bring offenders to justice and protect the public. To do this it is necessary for us to process your personal information under the lawful basis of 'public interest' and 'official authority'. This means we process your personal information for carrying out tasks that are laid down in law and collectively described as the administration of justice.

The Administration of Justice, includes the prevention and detection of crime; apprehension and prosecution of offenders; protecting life and property; preserving order; maintenance of law and order; assisting the public in accordance with force policies and procedures; national security; defending civil proceedings and any duty or responsibility of the police arising from common or statute law.

Whose personal data do we process for law enforcement purposes?

In order to carry out the purposes described above, Durham Constabulary may obtain, use and disclose personal information relating to a wide variety of individuals including but not limited to:

- Offenders and suspected offenders;
- Witnesses or reporting persons;
- Individuals passing information to Durham Constabulary; and
- Victims, both current, past and potential.

What type of personal information do we process?

In order to carry out our statutory responsibility we will process varying types of personal data, this includes:

- Your name and address;
- Employment details;
- Financial details;
- Racial or ethnic origin;
- Political opinions;
- Religious or other beliefs of a similar nature;
- Physical or mental health condition;
- Sexual life;
- Offences and alleged offences;
- Criminal proceedings,
- Outcomes and sentences;
- Cautions;
- Physical identifiers including DNA, fingerprints, and other genetic samples;
- Photograph, Sound and visual images;
- Criminal Intelligence;
- Information relating to safety; Incidents, and Accident details

Privacy Notice



We will use only the minimum amount of personal information necessary to fulfil a particular purpose or purposes. Personal information can be information that is held on a computer, in a paper record such as a file or images, but it can also include other types of electronically held information such as CCTV images.

Where do we get the personal information from?

The data we process for law enforcement purposes come from a wide variety of sources, including;

- Other law enforcement agencies;
- HM Revenue and Customs;
- International law enforcement agencies and bodies;
- Licensing authorities;
- Legal representatives;
- Prosecuting authorities; Solicitors; Courts;
- Prisons and Young Offender Institutions;
- Security companies;
- Partner agencies involved in crime and disorder strategies;
- Private sector organisations working with the police in anti-crime strategies;
- Voluntary sector organisations;
- Approved organisations and people working with the police;
- Independent Office for Police Conduct;
- Her Majesty's Inspectorate of Constabulary;
- Governmental agencies and departments;
- Emergency services such as the Fire Brigade, National Health Service or Ambulance;
- Persons arrested;
- Victims;
- Witnesses;
- Relatives, guardians or other persons associated with the individual;
- Durham Constabulary and other public authority and other business or privately owned CCTV systems;
- Body worn video; and
- From correspondence sent to us.

There may be times where we obtain personal information from sources such as other police services and our own police systems.

How do we handle your personal information?

We handle personal information according to the requirements of Part 3 of the new UK Data Protection Law. Your personal information held on our systems and in our files is secure and is accessed on a "need to know" basis by our staff, police officers, or data processors working on our behalf.

Privacy Notice



We will ensure that your personal information is handled fairly and lawfully with appropriate justification. We will only use your information for lawful purposes and in connection with our requirement to uphold the law, prevent crime, bring offenders to justice, and protect the public.

We will strive to ensure that any personal information used by us or on our behalf is of the highest quality in terms of accuracy, relevance, and adequacy and will not be excessive. We will attempt to keep it as up to date as possible and will protect your data from unauthorised access or loss.

We will regularly review your data to ensure it is still required and we have a lawful purpose to continue to retain it. If there is no lawful purpose then your data will be securely destroyed.

Who do we share your personal information with?

To enable Durham Constabulary to meet their statutory duty we may be required to share your data with other organisations that process data for a similar reason, in the UK and/or overseas, or in order to keep people safe. These organisations include:

- Other law enforcement agencies (including international agencies);
- Partner agencies working on crime reduction initiatives;
- Partners in the Criminal Justice arena;
- Local government;
- Authorities involved in offender management;
- International agencies concerned with the safeguarding of international and domestic national security;
- Third parties involved with investigations relating to the safeguarding of national security; and
- Other bodies or individuals where it is necessary to prevent harm to individuals.

Disclosures of personal information is considered on a case-by-case basis, using only the personal information appropriate to a specific purpose and circumstances, and with necessary controls in place.

Some of the bodies or individuals to which we may disclose personal information are situated outside of the European Union - some of which do not have laws that protect data protection rights as extensively as in the United Kingdom. If we do transfer personal data to such territories, we undertake to ensure that there are appropriate safeguards in place to certify that it is adequately protected as required by the legislation.

Durham Constabulary will also disclose personal information to other bodies or individuals when required to do so, or under an act of legislation, a rule of law, and by court order. This may include:

- Serious Fraud Office;
- National Fraud Initiative;
- Courts;

How do we keep your personal information safe?

Privacy Notice



Durham Constabulary takes the security of all personal information under our control very seriously. We will comply with the relevant parts of the legislation relating to security, and seek to comply with the [College of Policing Information Assurance authorised practice](#), and relevant parts of the ISO27001 Information Security Standard.

We will ensure that appropriate policy, training, technical and procedural measures are in place. These will include, but are not limited to, ensuring our buildings are secure and protected by adequate physical means. The areas restricted to our police officers and staff, are only accessible by those holding the appropriate identification, and have legitimate reasons for entry. We carry out audits of our buildings security to ensure they are secure. Our systems meet appropriate industry and government security standards.

We carry out regular audits and inspections, to protect our manual and electronic information systems from data loss and misuse, and only permit access to them when there is a legitimate reason to do so. Our standard operating procedures and policies contain strict guidelines as to what use may be made of any personal information contained within them. These procedures are reviewed regularly to ensure our security of information is kept up-to-date.

How long will you keep my personal information?

Durham Constabulary keeps your personal information as long as is necessary for the particular purpose or purposes for which it is held. Personal information which is placed on the Police National Computer is retained, reviewed and deleted in accordance with [ACRO Criminal Records Office guidance](#).

Other records that contain your personal information and which was processed for law enforcement purposes are retained in accordance with the [College of Policing guidance on the Management of Police Information](#), MoPI, and Durham Constabulary Record Retention Policy.

What are my Rights?

A key area of change in the new Data Protection Act relates to individuals' rights, the law refreshes existing rights by clarifying and extending them and introduces new rights.

However your information rights will be dependent on the reason why and how the data was collected and why it is being used.

Your information rights in relation to your personal data processed for law enforcement purposes are:

Right to be informed - This places an obligation upon Durham Constabulary to tell you how we obtain your personal information and describe how we will use, retain, store and who we may share it with. We have written this Privacy Notice to explain how we will use your personal information and tell you what your rights are under the legislation.

Privacy Notice



Right of Access - This is commonly known as subject access and is the right which allows you access to your personal data and supplementary information, however it is subject to certain restrictions.

Right to Request Rectification - You are entitled to have personal data rectified if it is inaccurate or incomplete.

Right to Erasure and Right to Restriction - You have the right to request the deletion or removal of your personal data and/or the right to 'block' or restrict the processing of your personal data where there is no compelling reason for its continued processing.

Rights Relating to Automated Decision Making - Automated individual decision making and profiling is a decision made by automated means without any human involvement.

Should you wish to learn more about your Information Rights or how to make Information Rights Request please click [here](#).

How to make a complaint to the Information Commissioner

The Information Commissioner is the independent Authority responsible within the UK for ensuring we comply with data protection legislation. If you have a concern about how we have used your personal information or you believe you have been adversely affected by our handling of your data you may wish to contact them using the information below:

Their Helpline	0303 123 1113 (Their normal opening hours are Monday to Friday between 9am and 5pm)
Their email	icocasework@ico.org.uk
Their address	Please see the ICO website (https://ico.org.uk/) for updates on how to get in touch.

Changes to our Privacy Notice

We keep our privacy notice under regular review. This privacy notice was last updated in August 2023.

If we plan to use your personal information for a new purpose we will update our privacy notice and communicate the changes before we start any new processing.